#### PENSION FUND RISK REGISTER

Report of the County Treasurer

Please note that the following recommendations are subject to consideration and determination by the Committee before taking effect.

Recommendation: that the Committee approves the Pension Fund Risk Register

and the additional actions proposed to mitigate risk.

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#### 1. Introduction

- 1.1 Effective risk management is an essential part of any governance framework as it identifies risks and the actions required to mitigate their potential impact. For a pension fund, those risks will come from a range of sources including the funding position, investment performance, membership changes, benefits administration, costs, communications and financial systems. Good information is important to help ensure the complete and effective identification of significant risks and the ability to monitor those risks. The risks that have been identified are incorporated into the Fund's Risk Register.
- 1.2 The Pension Board monitors the Risk Register as part of its scrutiny role in relation to risk and compliance, and will raise any specific concerns to the Investment and Pension Fund Committee, as necessary. The Board previously considered the Risk Register at its meeting on 13th July 2021, and comments made at board meetings have been taken on board in updating the register.
- 1.3 The Risk Register is attached at Appendix 1 to this report. It highlights the key risks in relation to the Pension Fund, the current processes in place to mitigate the risk, and the planned improvements in place to provide further assurance. It incorporates the risk register of both the Investments Team and Peninsula Pensions.
- 1.4 The Investment and Pension Fund Committee is the ultimate risk owner for the Pension Fund and last reviewed the Risk Register in June 2020.

#### 2. Assessment of Risk

2.1 Risks are assessed in terms of the potential impact of the risk event should it occur, and in terms of the likelihood of it occurring. These are then combined

- to produce an overall risk score. Each risk is scored assuming no mitigation, and then on the basis of the mitigation in place.
- 2.2 In addition to the current mitigation in place, further actions are planned to provide a greater level of assurance, and these are detailed together with the planned timescale for the action to take place. The level of risk will be reviewed once these additional actions have been implemented. As a result of the incorporation of the risk register into the Authority's risk management system, there is now a more rigorous system in place for regular review of the risks identified, enabling better risk management.
- 2.3 Further risks are likely to arise from future decisions taken by the Investment and Pension Fund Committee, and from changes in legislation and regulations. Where such new risks arise, they will be added to the risk register, assessed, and mitigation actions identified.

#### 3. Revisions to the Risk Register

- 3.1 The Risk Register is reviewed and updated on an ongoing basis during the year. The Pension Board highlighted a number of areas where additional plans had now been completed or dates had slipped, and the Risk Register has been amended to take those additional plans into account.
- 3.2. Several risks have been reviewed in relation to the Covid-19 pandemic. These include F2 and F6 in relation to the volatility of markets as a result of the pandemic. Since then, markets have recovered and a note to this effect is added under the last review details. Following a review by the Pensions Board, F18 was added to reflect the risk of interest rates turning negative.
- 3.3. The mitigating controls on Risk F16, regarding the McCloud judgement, have been updated to reflect the Government intentions on resolving this issue. Firm details and legislation are yet to be put in place.
- 3.4. Risks B1 and B2 have been removed. These related to the transition of assets to the Brunel Pension Partnership. The transition process has now been completed, and therefore the associated risks can be removed. Risks F12 and PP9 were duplicated and related to the risk of high volumes of members transferring their benefits out of the fund following the Freedom and Choice rules. Both risks were removed as it is now six years since the rules changed and volumes have remained at expected levels.
- 3.5. A new risk PP5 has been added following the withdrawal of support by the administration system provider for the Employer Self Service module used by Peninsula Pensions.
- 3.6. Risk PP17 (Pension System Failure) is now classified as a high risk. Strong mitigating controls are in place to reduce the impact of a system failure, including a daily back-up of data, a robust disaster recovery plan and a business continuity plan. However, despite these mitigating controls, the risk score remains high in view of the new risk scoring methodology adopted.
- 3.7. Taking account of the revisions above there are now 44 risks recorded in the Risk Register, 26 of which relate to Devon Pension Fund management and

18 to Peninsula Pensions. The following table summarises the number of risks assigned to low, medium and high-risk scores, before and after mitigation.

| Risk Category      | Number of<br>Inherent Risks<br>Identified | Number of Risks<br>following mitigating<br>action |  |
|--------------------|-------------------------------------------|---------------------------------------------------|--|
| Devon Pension Fu   | nd                                        |                                                   |  |
| High               | 9                                         | 3                                                 |  |
| Medium             | 15                                        | 4                                                 |  |
| Low                | 2                                         | 19                                                |  |
| Peninsula Pensions |                                           |                                                   |  |
| High               | 3                                         | 1                                                 |  |
| Medium             | 7                                         | 3                                                 |  |
| Low                | 8                                         | 14                                                |  |

- 3.8 Across Devon Pension Fund management and Peninsula Pensions, action taken to mitigate risks has reduced the number of high risks from 12 to 4. The remaining high risks are in respect of:
  - Market Crash leading to a failure to reduce the deficit.
  - Investment strategy not providing sufficient returns longer term.
  - Failure of the Pensions Administration system.
  - Cost implications of the McCloud judgement.

#### 4. Conclusion

4.1 The Committee are asked to approve the Pension Fund Risk Register, and the additional actions proposed to mitigate risk.

Mary Davis County Treasurer

Electoral Divisions: All

Local Government Act 1972: List of Background Papers: Nil

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# **Devon Pension Fund Risk Register**

Risk Management - is a modern management discipline and is about getting the right balance between innovation and change on the one hand, and the avoidance of shocks and crises on the other.

# 1. Identify your risks

**Risk**: an event or action that will have affect our ability to achieve our **objectives**Opportunities <u>and</u> Threats
Event leads to Impact

Identify in groups - by those responsible for delivery of the objectives

#### When:

Setting strategic aims
Setting business objectives

Early stages of project planning & key stages

Entering partnerships

#### Categories can help:

Political, Economic/Financial, Social, Technological, Legislative/Legal, Environmental, Community, Professional/Managerial, Physical, Partnership/Contractual.

#### 2. Assess your risks

Combination of the probability of an event and its consequences; Impact x Likelihood:

|            | 6 | 12     | 18 | 24 | 30 |
|------------|---|--------|----|----|----|
| 00         | 5 | 10     | 15 | 20 | 25 |
| LIKELIHOOD | 4 | 8      | 12 | 16 | 20 |
| 素          | 3 | 6      | 9  | 12 | 15 |
| -          | 2 | 4      | 6  | 8  | 10 |
|            |   | IMPACT |    |    |    |

# 24 - 30 VERY HIGH (VIOLET)

· Immediate action

#### 15 - 20 HIGH (RED)

Regular review to seek better control

#### 10 - 12 MEDIUM (AMBER)

 Review current controls / incorporate into action plan

#### 1 - 9 LOW (YELLOW)

Limited action - long term plans

# 3. Respond to risks

Concentrate on Top Risks:

- Set risk appetite
- Proportionate and costeffective response

Can we reduce likelihood?

Can we reduce impact?

Can we change the consequences?

Treat

Transfer

Tolerate

**Terminate** 

Devise Contingencies Business Continuity Planning

#### 4. Monitor and Review

Risk Registers:

Baseline data to be prepared and monitored regularly; these should clearly indicate impacts, responses and contingencies as well as the risk owner.

Use early warning indicators.

Review Top Risks regularly as agenda item.

Report progress to senior management.



# Risks: Pensions

Risk status (score)

Overdue (0 - 0)

Low (1 - 9)

Medium (10 - 14)

High (15 - 23)

Very high (24 - 30)

Solution

Welliam (24 - 30)

Mitigating controls

Not started

Green

Amber

Red

Completed

| Risk details                                             | Status and Risk owner           | Mitigating controls                                       |
|----------------------------------------------------------|---------------------------------|-----------------------------------------------------------|
| A1: Accounting                                           | Inherent status: 12 Medium      | Green Staff are kept up to date with changes to           |
|                                                          | Current status: 9 Low           | legislative requirements via network meetings,            |
| Cause:                                                   | Risk owner: Mark Gayler         | professional press, training and internal communication   |
| Lack of training/awareness around pension fund           | 8                               | procedures.                                               |
| accounting regulations.                                  | Category: Compliance            | Green Pension Fund financial management and               |
| Event:                                                   | Last review: 1 September 2021   | administration processes are maintained in accordance     |
| Non compliance with accounting regulations and fin regs. | Latest review details           | with the CIPFA Code of Practice, International Financial  |
| Impact:                                                  | Controls reviewed and confirmed | Reporting Standards (IFRS), and the DCC Financial         |
| Reputational damage.                                     |                                 | Regulations.                                              |
| Qualified accounts.                                      |                                 | Green Regular reconciliations are carried out between     |
|                                                          |                                 | in-house records and those maintained by the custodian    |
| Notes                                                    |                                 | and investment managers.                                  |
| 13/08/2019 - Risk wording updated and category           |                                 | Green Internal Audits are carried out on an annual basis. |
| added.                                                   |                                 | Green External Audit review the Pension Fund's            |
| 29/08/2019 - Risk wording updated                        |                                 | accounts annually.                                        |

| Risk details                                                                                                                                                                                                                                                        | Status and Risk owner                                                                                                                                                                                                              | Mitigating controls                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Cause: Ineffective governance of Brunel or departure of key people from Brunel Event: Ineffective management of the Fund's investments or at the extreme breakup of the partnership. Impact: Significant costs to the Fund and financial loss. Reputational damage. | Inherent status : 16 High Current status : 12 Medium (Unchanged) Risk owner: Mark Gayler Accountable officer: Mark Gayler Category: Operational                                                                                    | Completed Shareholder agreement in place sets out governance framework.  Green Strong team now in place at Brunel, so not dependent on one or two key individuals.  Green Brunel have their own risk register which is regularly monitored both by the Brunel Board and the Oversight Board and Client Group.  Completed Governance review resulted in changes to the shareholder agreement which is now agreed by all shareholders.                                                                                                                                                                                                                                                    |
| Cm1: Communication  Cause: Inadequate communications plan and/or insufficient resource to action.  Event:                                                                                                                                                           | Inherent status: 12 Medium Current status: 9 Low (Unchanged) Risk owner: Mark Gayler Accountable officer: Charlotte. Thompson Category: Operational Last review: 02 Jul 2021 Latest review details Controls reviewed and confirmed | Completed A communications strategy is in place and was last reviewed and updated in November 2018.  Green The Devon Investment Services and Peninsula Pensions websites are kept up to date.  Green Fund Performance is reported to the Investment & Pension Fund Committee on a regular basis.  Green Meetings are held regularly with the Fund's Employing Authorities.  Green Benefit illustrations are sent annually to contributing and deferred Fund members.  Green The contact list for employers is updated regularly.  Green Annual forums are held for employers and scheme members.  Green The annual report and accounts are published on the Devon Pension Fund website. |

| Risk details                                                                                                                                                                                                                                                                                                                                        | Status and Risk owner                                                                                                                                                                                                              | Mitigating controls                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Cu1: Custody  Cause: Changing economic climate, fraud or changing financial position of the Custodian.  Event: Failure of Pensions custodian.  Impact: Financial loss. Failure to decrease deficit.  Adverse media interest/damage to reputation.  Notes  13/08/2019 - Risk wording updated and category added.  29/08/2019 - Risk wording updated. | Inherent status: 12 Medium Current status: 9 Low (Unchanged) Risk owner: Mark Gayler Accountable officer: Charlotte. Thompson Category: Operational Last review: 02 Jul 2021 Latest review details Controls reviewed and confirmed | Green The custodian contract is subject to regular review and periodic re-tendering by the Brunel Pension Partnership.  Completed Following the formation of the Brunel Pension Partnership, State Street were appointed as Third Party Administrator, and will provide a custody service to each of the Brunel client funds. The procurement process included an assessment of their financial standing.  Green The custodian must adhere to FCA and PRA financial regulations.  Green Fund assets are protected in the event of insolvency of the custodian |
| D1: Data Protection  Cause: Failure to secure and maintain pension fund systems. Event: Loss of sensitive data. Impact: Reputation risk. Financial loss arising from legal action.  Notes 13/08/2019 - Risk wording updated and category added. 29/08/2019 - Risk wording updated.                                                                  | Inherent status: 9 Low Current status: 6 Low (Unchanged) Risk owner: Charlotte. Thompson Accountable officer: Mark Gayler Category: Operational Last review: 04 Dec 2020 Latest review details Review of controls                  | Completed It is a mandatory requirement for all DCC employees to undertake Data Protection training and to adhere to DCC's data protection policy.                                                                                                                                                                                                                                                                                                                                                                                                            |

# Risk details F 1: Funding and Investments Cause: The committee Members and Investment Officers have insufficient knowledge of financial markets and inadequate investment and actuarial advice received. Event: The committee Members and Investment officers make inappropriate decisions.

Impact:
Poor fund performance/financial loss. Increased employer contribution costs.

#### Notes

13/08/2019 - Wording of risk updated and category added.

25/02/2020 - Wording of mitigation updated to reflect delay in producing handbook due to delay in new website

#### Status and Risk owner

Inherent status: 16 High Current status: 12 Medium (Unchanged)

Risk owner: Mark Gayler Accountable officer: Charlotte.

Thompson

Category: Financial Last review: 13 May 2021

Latest review details

Controls reviewed. Training can be delivered virtually where required. Following the 2021 elections there will be several new members of the Committee and effective induction of the new members will be crucial to mitigate the risks around lack of knowledge.

## Mitigating controls

Green The Investment Strategy is set in accordance with LGPS investment regulations.

Green The Investment Strategy is reviewed, approved and documented by the Investment and Pension Fund Committee.

Green The Investment Strategy takes into account the Fund's liabilities.

Green DCC employ an external investment advisor who provides specialist guidance to the Investment and Pension Fund Committee regarding the investment strategy.

Will be several new members of the Committee and effective induction of the new members will be crucial to mitigate the risks around lack of Committee Members and Investment Staff. This can be delivered virtually where required

Green Members and Officers are encouraged to challenge advice and guidance received when necessary.

Green Sharepoint site dedicated to training and knowledge in development and will be used for new members to the board and committee in 2021.

Green An induction session and pack will be provided for new members of the Committee and Board.

#### F 2: Funding and Investments

Cause:

The Pension Fund's investment strategy and /or Fund Managers fail to produce the required returns.

Event:

The Pension Fund has insufficient assets to meet its long term liabilities.

Organisational changes / manager departures at a severely impacted as a result of the Fund Manager damage performance.

Coronavirus COVID-19 pandemic.

Markets have subsequently

Financial loss.

Insufficient funds available to meet future obligations.

Notes

13/08/2019 - Wording of risk updated and category added. Inherent status : 20 High Current status : 15 High (Unchanged)

Risk owner: Mark Gayler Accountable officer: Mark Gayler

Category: Financial

Last review: 1 September 2021

Latest review details

Returns during 2019/20 were severely impacted as a result of the Coronavirus COVID-19 pandemic. Markets have subsequently recovered with a return of over 20% in the nine months to December 2020, and the roll out of the vaccination programme has provided more hope to investors. It is still likely that there will be a long lasting impact on the global economy, however the mitigations are still relevant re longer term performance.

Green Triennial actuarial valuations provide periodic indications of the growth in assets against liabilities. Employer contribution rates are set in response to this. The 2019 actuarial valuation includes provision for the fund to achieve full funding over 19 years.

Green The funding level is updated on a quarterly basis, based on roll forward of the Triennial valuation data and subsequent investment returns, pension and salary increases and reported to the Committee.

Green The investment strategy is reviewed annually by the Pension Fund Committee with advice from the External Investment Advisor to determine whether any action needs to be taken to amend the fund's asset allocation strategy.

Green The Fund's investments are diversified across a range of different types of assets to minimise the impact of losses in individual markets.

Green Fund-specific benchmarks and targets are set.

Green Fund assets are kept under regular review as part of the Fund's performance management framework.

Green Fund managers have been thoroughly vetted prior to appointment and performance is reviewed regularly against the benchmark and performance objectives, and this is reported to Committee.

Appropriate action may be taken if it is considered that an Investment Manager is underperforming.

Completed The depth of expertise in the fund managers' teams have been assessed as part of the appointment process.

Green Performance targets are agreed by the Investment and Pension Fund Committee and are based upon recommendations provided by the DCC in-house Investment Team and our external investment advisor.

| Risk details | Status and Risk owner | Mitigating controls                                                                                                                                                                                                                                                                                                    |
|--------------|-----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|              |                       | Green The Investment and Pension Fund Committee have the power to terminate a fund manager's contract if it is deemed that the manager has not performed as expected, or there are concerns about future performance due to organisational change / manager departures.                                                |
|              |                       | Completed External review of the Fund's investment strategy is commissioned on a regular basis. Mercers underrtook an investment strategy review in 2016, which was then refreshed in February 2019. The 2019 report and recommendations were presented to the Investment and Pension Fund Committee in February 2019. |
|              |                       | Green From April 2018, responsibility for new fund manager appointments and monitoring of the new managers appointed transferred to the Brunel Pension Partnership. The Devon Fund still has incumbent managers to monitor, but will primarily need to focus on monitoring of Brunel's performance.                    |

| Risk details                                                                                                                                              | Status and Risk owner                                                                                                                                                                           | Mitigating controls                                                                                                                                                                                                                                                                                                   |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| F 3: Funding and Investments  Cause: Investment arrangements are structured poorly.  Event: The fund is exposed to unnecessary risks and avoidable costs. | Inherent status: 10 Medium Current status: 8 Low (Unchanged) Risk owner: Mark Gayler Accountable officer: Mark Gayler Category: Operational Last review: 1 September 2021 Latest review details | Green The Fund's investments are diversified across a range of different types of assets to minimise the impact of losses in individual markets.  Green IMA disclosure tables are reviewed to ensure best execution by managers.  Green The new cost transparency initiative should ensure full transparency of costs |
| Impact: Financial loss. Notes                                                                                                                             | Controls reviewed and confirmed.                                                                                                                                                                | Green Specialist services (e.g. transitions, currency transfers) are considered where appropriate in order to reduce costs.                                                                                                                                                                                           |
| 13/08/2019 - Risk wording updated and category added.                                                                                                     |                                                                                                                                                                                                 | Green Banking and custodian arrangements are reviewed and re-tendered when appropriate.                                                                                                                                                                                                                               |
|                                                                                                                                                           |                                                                                                                                                                                                 | Green The Brunel Pension Partnership has been set up as part of the investment pooling requirements of Government. The investment arrangements under Brunel should provide for improved risk management and better risk adjusted investment returns                                                                   |

| Risk details                                                                                                                                                                                                        | Status and Risk owner                                                                                                                    | Mitigating controls                                                                                                                                                                                                                                                                                                                                                          |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| F 4: Funding and Investments  Cause:                                                                                                                                                                                | Inherent status : 15 High Current status : 8 Low (Unchanged) Risk owner: Mark Gayler                                                     | Green The Fund requires the Brunel Pension Partnership, and its other fund managers, to monitor and manage the risks associated with ESG issues, and                                                                                                                                                                                                                         |
| Inadequate risk management policies on Environmental, Social and Governance Issues. Lack of awareness/training. Event: The fund fails to manage environmental, social and governance risks. Impact: Financial loss. | Accountable officer: Mark Gayler Category: Operational Last review: 1 September 2021 Latest review details Controls reviewed and updated | will review with managers on a regular basis how they are managing those risks. Brunel has a leading reputation for responsible investment.  Green The Fund will engage (through Brunel, its asset managers, the Local Authority Pension Fund Forum or other resources) with investee companies to ensure they can deliver sustainable financial returns over the long term. |
| Damage to reputation.  Notes 13/08/2019 - Risk wording updated and category added. 29/08/2019 - Risk wording updated                                                                                                |                                                                                                                                          | Green The Fund holds annual meetings for both employers and scheme members to provide the opportunity for discussion of investment strategy and consideration of non-financial factors.                                                                                                                                                                                      |

| Risk details                                   | Status and Risk owner              | Mitigating controls                                       |
|------------------------------------------------|------------------------------------|-----------------------------------------------------------|
| F 5: Funding and Investments                   | Inherent status : 12 Medium        | Green The Fund has considered the financial stability of  |
|                                                | Current status : 9 Low (Unchanged) | managers during past appointment processes and the        |
| Cause:                                         | Risk owner: Mark Gayler            | situation is kept under review. Future selection          |
| Collapse of a fund manager.                    | Accountable officer: Mark Gayler   | processes will be the responsibility of the Brunel        |
| Fraudulent activity (Internal/external).       | Category: Financial                | Pension Partnership. When Brunel is selecting managers    |
| Event:                                         | Last review: 1 September 2021      | we would expect them to consider financial stability of   |
| Negligent or wilful loss of pension funds.     | Latest review details              | those managers, and will work with other Brunel clients   |
| Impact:                                        | Controls reviewed and updated      | to ensure that Brunel has in place robust procedures to   |
| Inability to meet financial obligations.       |                                    | do so.                                                    |
|                                                | -                                  | Completed DCC use a global custodian service to ensure    |
| Notes                                          |                                    | that there exists a separation of investment              |
| 13/08/2019 - Risk wording updated and category |                                    | management arrangements from custody of assets.           |
| added.                                         |                                    | Completed Legal requirements are in place for fund        |
|                                                |                                    | managers and are set out in the investment                |
|                                                |                                    | management agreements.                                    |
|                                                |                                    | Green Fund managers are required to be fully compliant    |
|                                                |                                    | with FCA, PRA and other regulatory requirements.          |
|                                                |                                    | Green The risk that a fund manager cannot provide a       |
|                                                |                                    | service during windup is mitigated by the availability of |
|                                                |                                    | transition management arrangements put in place by        |
|                                                |                                    | the Brunel Pension Partnership.                           |

| Risk details  F 6: Funding and Investments  Cause: Global financial crisis. Substantial political changes. Event: The market crashes, reducing the value of investments. Impact: The deficit increases, or there is a failure to reduce the deficit. Financial loss. Increased employer contribution costs.  Notes  13/08/2019 - Risk wording updated and category added. | Inherent status: 20 High Current status: 16 High (Unchanged) Risk owner: Mark Gayler Accountable officer: Mark Gayler Category: Financial Last review: 1 September 2021 Latest review details Markets incurred significant losses as a result of the Coronavirus COVID- | some mitigation, in that markets tend to bounce back |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------|
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------|

| Risk details                                                                                                                                                                                                        | Status and Risk owner                                                                                                                       | Mitigating controls                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Cause: Substantial changes to UK or global economies. Event: Pay and price inflation are higher than anticipated. Impact: There is an increase in liabilities which exceeds the previous valuation estimate.  Notes | Inherent status : 12 Medium Current status : 9 Low (Unchanged) Risk owner: Mark Gayler Accountable officer: Mark Gayler Category: Strategic | Green The triennial actuarial valuation review focuses on the real returns on assets, net price and pay increases.  Green Employers pay for their own salary awards and are reminded of the geared effect on pension liabilities of any bias in pensionable pay rises towards longer serving employees.  Green The Fund is increasing its target allocation to investments in infrastructure funds with inflation linked returns, to act as a hedge against inflation increases.  Green The Committee has received training on understanding liabilities and potential approaches to Liability Driven Investment.  Completed Hymans Robertson were commissioned to produce a report which reviewed the strategy for the fixed interest and its role in managing inflation risk. The |
|                                                                                                                                                                                                                     |                                                                                                                                             | ř                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |

| Risk details  F 8: Funding and Investments  Cause: Public services are cut and ill health increases. Event: There is an increase in the number of early retirements. Impact: There is an increase in liabilities which exceeds the previous valuation estimate. | Status and Risk owner Inherent status: 12 Medium Current status: 6 Low (Unchanged) Risk owner: Charlotte. Thompson Accountable officer: Mark Gayler Category: Strategic Last review: 1 September 2021 Latest review details Controls reviewed and confirmed | Mitigating controls  Green Employers are charged the extra capital cost of non ill health retirements following each individual decision.  Green Employer ill health retirement experience is monitored.                                                        |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Notes 13/08/2019 - Risk wording changed and category added. F 9: Funding and Investments  Cause: The average life expectancy of pensioners is greater than assumed.                                                                                             | Inherent status : 16 High Current status : 9 Low (Unchanged) Risk owner: Mark Gayler Accountable officer: Mark Gayler Category: Strategic                                                                                                                   | Green Life expectancy assumptions are reviewed at each triennial valuation. For the 2022 Valuation this will include a review of the impact of COVID19 on mortality.  Green Mortality assumptions include an allowance for future increases in life expectancy. |
| Event: The actuarial assumptions are incorrect. Impact: There is an increase in liabilities which exceeds the previous valuation estimate.  Notes 13/08/2019 - Risk wording updated and category added.                                                         | Last review: 1 September 2021<br>Latest review details<br>Controls reviewed and updated                                                                                                                                                                     | actar o mor susces in me expositiney.                                                                                                                                                                                                                           |

| Risk details                                                                                                                                                                                          | Status and Risk owner                                                                                                                                                                                                         | Mitigating controls                                                                                                                                                                                                                                                                                                                                                                                            |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| F10: Funding and Investments  Cause: Inadequate training. Availability of staff. Cashflow issues for employers Event: Scheme employers' contributions to the Fund are                                 | Inherent status: 12 Medium Current status: 9 Low (Unchanged) Risk owner: Mark Gayler Accountable officer: Martyn Williams Category: Operational Last review: 13 May 2021 Latest review details Controls reviewed. The risk of | Mitigating controls  Completed The team has procedures in place to monitor the receipt of contributions to the fund.  Green The team communicates regularly with scheme employers to ensure that contributions are made in a timely manner and are recorded accurately.  Green Details of any outstanding and overdue contributions are recorded and appropriate action is taken in order to recover payments. |
| not received, processed and recorded completely and accurately. Impact: There are increased costs across all remaining scheme employers.  Notes 13/08/2019 - Risk wording updated and category added. | employers being impacted by the Coronavirus COVID-19 pandemic and being unable to meet their obligations to pay contributions payments seems to have receded with no noticeable impact to date.                               | taken in order to recover payments.                                                                                                                                                                                                                                                                                                                                                                            |

#### Risk details Status and Risk owner Mitigating controls Green Vetting prospective employers before admission F11: Funding and Investments Inherent status : 12 Medium and ensuring that they fully understand their Current status : 6 Low (-3) Cause: Risk owner: Charlotte. Thompson obligations. Applications for admission to the Fund are An employer ceases to exist with insufficient Accountable officer: Mark Gayler considered carefully and a bond or guarantee is put into funding available to settle any outstanding debts, Category: Financial place if required. or refuses to pay the cessation value. Last review: 01 Jul 2021 Green The Actuary has an objective of keeping Event: Latest review details contributions as stable as possible whilst ensuring the Departing employer does not fully meet their Controls updated following the long term solvency of the Fund. liabilities. committee approval of the new Green Outstanding liabilities will be assessed and Impact: Deferred Debt and Debt spreading recovered from any successor bodies or spread amongst Increased costs across the remaining scheme agreements policies. remaining employers. employers. Green The actuarial valuation attempts to balance recovery period with risk of withdrawal. Notes 13/08/2019 - Risk wording updated and category Green If necessary, appropriate legal action will be added. taken. Completed An Employer Covenant Risk Assessment was undertaken by the Fund Actuary, Barnett Waddingham, in conjunction with the 2019 Triennial Valuation of the Fund. Green Bond levels for each relevant employer are reassessed following each triennial actuarial valuation.

Green Following changes to regulations, new policies have been put into place with regard to Deferred Debt and Debt Spreading Agreements. These will assist in

managing exiting employer deficits.

| Risk details                                                                                                                                                                                                                                                                                                           | Status and Risk owner                                                                                                                                                                                                                                                                                                                                                                                                                             | Mitigating controls                                                                                                                                                                                                                                                                                                     |
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| F13: Funding and Investments                                                                                                                                                                                                                                                                                           | Inherent status : 12 Medium                                                                                                                                                                                                                                                                                                                                                                                                                       | Amber The long term nature of the Fund's liabilities                                                                                                                                                                                                                                                                    |
| Cause: Significant economic instability and slowdown as a result of the decision to leave the European Union, Event: Lower investment returns. Impact: Financial loss, and/or failure to meet return expectations. Increased employer contribution costs.  Notes 13/08/2019 - Risk wording updated and category added. | Current status: 8 Low (-8) Risk owner: Mark Gayler Accountable officer: Mark Gayler Category: Financial Last review: 14 Jan 2021 Latest review details A deal was agreed at the end of December, which has significantly reduced the level of uncertainty. However, there is still likely to be some economic disruption as arrangements settle down, and areas not covered by the deal are addressed. However, the level of risk is now reduced. |                                                                                                                                                                                                                                                                                                                         |
| 29/08/2019 - Risk wording updated.  F14: Funding and Investments  Cause: UK Leaving the EU. Event: Updated Legislative and regulatory requirements. Impact: Additional work to ensure compliance. Fines for noncompliance. Damage to reputation.                                                                       | Inherent status: 12 Medium Current status: 8 Low (Unchanged) Risk owner: Mark Gayler Accountable officer: Charlotte. Thompson Category: Compliance Last review: 1 September 2021 Latest review details Controls reviewed and confirmed                                                                                                                                                                                                            | Amber The Government is likely to ensure that much of current EU regulation is enshrined in UK law.  Green Officers receive regular briefing material on regulatory changes and attend training seminars and conferences, in order to ensure that any regulatory changes are implemented in the management of the Fund. |
| Loss of members.  Notes 13/08/2019 - Risk wording updated and category added.                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                         |

| Risk details                                                                                                                                                                                                                                                                                                                                                                                                             | Status and Risk owner                                                                                                                                                                                                         | Mitigating controls                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
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| Cause: There is a failure to meet the requirements of the Markets in Financial Instruments Directive II. Event: The Devon fund is downgraded to retail client status. Impact: Assets are sold at less than fair value. The Fund is unable to access a range of investment opportunities. Failure to meet return expectations. Reduction in diversification.  Notes 13/08/2019 - Risk wording updated and category added. | Inherent status: 12 Medium Current status: 6 Low (Unchanged) Risk owner: Mark Gayler Accountable officer: Mark Gayler Category: Strategic Last review: 1 September 2021 Latest review details Controls reviewed and confirmed | Completed All the Fund's current fund managers and financial counterparties have accepted Devon's application for elective professional client status.  Green Robust training plan to ensure committee and officers have required knowledge and experience to meet the qualitative criteria to opt up.  Completed Availability of LGA template to enable the Fund to make multiple applications to financial institutions to opt back up to professional client status, should any new applications or amendments be required. |

| Risk details                                       | Status and Risk owner                 | Mitigating controls                                       |
|----------------------------------------------------|---------------------------------------|-----------------------------------------------------------|
| F16: Funding and Investments                       | Inherent status : 16 High             | Amber A level of prudence was incorporated into the       |
|                                                    | Current status : 15 High              | 2019 Triennial Valuation to take account of the potential |
| Cause:                                             | (Unchanged)                           | consequences of McCloud/Sargeant                          |
| Remedies resulting from McCloud and Sargeant       | Risk owner: Mark Gayler               |                                                           |
| legal cases.                                       | Accountable officer: Mark Gayler      |                                                           |
| Event:                                             | Category: Strategic                   |                                                           |
| Significant additional pension liabilities for the | Last review: 21 Jul 2021              |                                                           |
| Fund.                                              | Latest review details                 |                                                           |
| Impact:                                            | The Government has confirmed, via     |                                                           |
| Increased employer contribution costs.             | a ministerial statement, the key      |                                                           |
|                                                    | elements of the changes to scheme     |                                                           |
| Notes                                              | regulations which will be made in     |                                                           |
| 13/08/2019 - Risk wording updated and category     | due course. Underpin protection will  |                                                           |
| added.                                             | apply to LGPS members who meet        |                                                           |
| 29/08/2019 - Risk wording updated.                 | the revised qualifying criteria.      |                                                           |
|                                                    | However, regulations giving effect to |                                                           |
|                                                    | these changes will not be made until  |                                                           |
|                                                    | after new primary legislation in      |                                                           |
|                                                    | relation to public service pensions   |                                                           |
|                                                    | has completed its passage through     |                                                           |
|                                                    | Parliament and the Government's       |                                                           |
|                                                    | intention is that regulations will    |                                                           |
|                                                    | come into force on 1st April 2023.    |                                                           |

| Risk details                                                                                                                                                                                                                                                                     | Status and Risk owner                                                                                                                                                                                                                                                                                                                                                                                                                      | Mitigating controls                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| F17: Funding and Investments  Cause: Climate Change Event: Impact on investee companies of the consequences of climate change and the transition to a low carbon economy Impact: Financial loss and/or failure to meet return expectations Increases employer contribution costs | Inherent status: 16 High Current status: 12 Medium (Unchanged) Risk owner: Mark Gayler Accountable officer: Mark Gayler Category: Last review: 02 Jul 2021 Latest review details Carbon footprint assessed as at 31 March 2019, 31 December 2019 and 31 December 2020, showing a total of 37% reduction in Weighted Average Carbon Intensity. The Fund is targetting a 7% per annum reduction in its carbon footprint on an ongoing basis. | Completed 100% of Brunel's portfolios, across all asset classes, are carbon and climate aware. Consideration of climate change impacts is fully embedded into their manager selection process  Green Brunel integrates climate change into their risk management process, using carbon footprinting, assessing fossil fuel exposure and challenging managers on physical risks, and seek to reduce unrewarded climate and carbon risk.  Green The Devon Fund requires its non-Brunel investment managers to take climate change risks into account, engage with companies over their approach to climate change issues and report back regularly.  Green The Devon Fund will undertake an annual assessment of the carbon footprint of its investments. The assessment as at 31 December 2020 showed a 37% reduction in the Weighted Average Carbon Intensity of the Fund's equity investments compared with 31 March 2019 |
| Cause: Bank of England move to negative interest rates Event: Money Market funds go negative Impact: No or negative return on cash balances held which could impact on investment returns                                                                                        | Inherent status: 8 Low Current status: 3 Low Risk owner: Charlotte. Thompson Accountable officer: Mark Gayler Category: Financial Last review: 02 Jul 2021 Latest review details Inflationary pressures more likely to cause a rise in interest rates though no movement is expected until late 2022                                                                                                                                       | Green Cash balances to remain low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |

#### Risk details Status and Risk owner Mitigating controls Completed DCC has produced a Governance Policy and G1: Governance Arrangements Inherent status: 12 Medium Current status: 8 Low (Unchanged) Compliance Statement, as required by regulation 31 of Cause: Risk owner: Mark Gayler the LGPS Regulations 2008. The Administering Authority fails to have Accountable officer: Charlotte. Green The Governance Policy and Compliance appropriate governance arrangements, including Thompson Statement is reviewed and updated regularly and the requirement for a Pension Board. Category: Strategic scheme employers are consulted to ensure that the Event: Last review: 1 September 2021 policy remains appropriate. The administering authority is non compliant with Latest review details Completed The Statement is published on the Devon legislation and/or best practice. Controls reviewed and confirmed Pensions website: Impact: https://www.devonpensionfund.org.uk/fund-There is an inability to determine policy. policies/important-documents/ There is an inability to make effective decisions. Green Pension fund stakeholders are made aware of the There is an inability to deliver service. Negative impact on reputation. Statement. Completed DCC has appointed an Investment and Notes Pension Fund Committee to discharge the duties of the 13/08/2019 - Wording of risk updated. Council as Administering Authority of the Pension Fund. Green The Committee review and approve the annual statement of accounts of the Devon Pension Fund. consider whether appropriate accounting policies have been followed and whether there are concerns arising from the financial statements or from any audit that

need to be brought to the attention of the Council.

Completed A Pension Board has been established as required by the Public Service Pension Act 2013.

Green Support and training are being provided to

ensure that the Board is equipped to undertake its role.

## Risk details

#### G2: Governance Arrangements

Cause:

Poor governance arrangements.

Event:

The Investment and Pension Fund Committee and Category: Operational Pension Board are unable to fulfil their responsibilities effectively.

Impact:

Non-compliance with legislation and/or best practice.

There is an inability to determine policy, make effective decisions and/or deliver service.

There is a risk to reputation.

Possibility of fines/sanctions.

#### Notes

13/08/2019 - Wording of risk updated and category added.

#### Status and Risk owner

Inherent status : 12 Medium

Current status: 9 Low (Unchanged)

Risk owner: Mark Gayler Accountable officer: Charlotte.

Thompson

Last review: 05 Mar 2021

Latest review details

Updated re Provision of on-line alternative means of delivering online training due to Coronavirus pandemic, and current position re provision of web-based member handbook

## Mitigating controls

Green The Committee has adopted the CIPFA Code of Practice on Knowledge and Skills, and regular training is provided to ensure that members have the level of understanding required.

Green An Annual Training Plan is agreed by the Committee and Pension Board on an annual basis. The plan has been adapted to ensure provision of on-line sessions given the Coronavirus pandemic

Green A training and induction programme is available for new Committee and Pension Board Members.

Amber Committee and Pension Board members are asked to complete the Pension Regulator Trustee Toolkit by the end of 2021

Green The Fund subscribes to relevant bodies (e.g. CIPFA, LAPFF, PLSA) and sends representatives to major conferences.

Green DCC organises at least two training days per year for Investment and Pension Fund Committee and Pension Board members, with an additional engagement day being held with the Brunel Pension Partnership.

Green Committee and Pension Board members are made aware of and adhere to the Governance Compliance Statement, and are encouraged to identify training requirements.

Green Following discussion at the Pension Board in April 2019, officers have produced a web based handbook which will be further enhanced following feedback from board and committee members.

| Risk details                                                                                                                                                                                                   | Status and Risk owner                                                                                                                                                           | Mitigating controls                                                                                                                                                                                                                                                                                                                                                                            |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| I1: Internal                                                                                                                                                                                                   | Inherent status : 16 High<br>Current status : 12 Medium                                                                                                                         | Green The Investment Manager is able to cover in the absence of the Assistant County Treasurer.                                                                                                                                                                                                                                                                                                |
| Cause: Concentration of knowledge in a small number of staff. Event: Loss of staff leading to a breakdown in internal processes and service delivery. Impact: Financial loss and potential risk to reputation. | (Unchanged) Risk owner: Mark Gayler Accountable officer: Charlotte. Thompson Category: Strategic Last review: 05 Mar 2021 Latest review details Controls reviewed and confirmed | Completed In 2018 the Head of Peninsula Pensions and the Investment Manager swapped roles to improve the sharing of knowledge and the resilience of the Fund. The change of roles has now been made permanent, but the shared knowledge will continue to provide resilience.  Green Knowledge of all tasks shared by at least two team members and can in addition be covered by senior staff. |
| Notes<br>13/08/2019 - Risk wording updated and category<br>added.                                                                                                                                              |                                                                                                                                                                                 | Green Training requirements are set out in job descriptions and reviewed annually with team members through the appraisal process.                                                                                                                                                                                                                                                             |
| 29/08/2019 - Risk wording updated.                                                                                                                                                                             |                                                                                                                                                                                 | Green A formal training record for officers is maintained centrally.                                                                                                                                                                                                                                                                                                                           |
|                                                                                                                                                                                                                |                                                                                                                                                                                 | Green A procedure manual is in place which sets out work instructions for the majority of crucial tasks undertaken.                                                                                                                                                                                                                                                                            |
|                                                                                                                                                                                                                |                                                                                                                                                                                 | Green The Devon Investment Services procedure manual will continue to be refined and updated on an ongoing basis.                                                                                                                                                                                                                                                                              |
|                                                                                                                                                                                                                |                                                                                                                                                                                 | Green Ensure the review of CIPFA's knowledge and skills framework relating to officers results in key outcomes being delivered.                                                                                                                                                                                                                                                                |

| Risk details                                                                                                                                                                                                                                                                                                                                                      | Status and Risk owner                                                                                                                                                                                                                                                           | Mitigating controls                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| I2: Internal                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                 | Green Counterparty transactions are authorised by                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                 | senior staff outside of the investment team.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Cause: Inadequate treasury management practices. Event: Fraud, corruption or error. Impact: Risk of financial loss. Damage to reputation.  Notes 13/08/2019 - Risk wording updated and category added.                                                                                                                                                            | Accountable officer: Mark Gayler Category: Operational Last review: 1 September 2021 Latest review details Controls reviewed and updated. Enforced working at home as a result of the Coronavirus pandemic has demonstrated the effectiveness of the processes in place working | Green All staff are covered by fidelity insurance up to £15 million  Green Sufficient members in the team to cover absence and leave - a weekly planner is produced in order to review cover requirements.  Green Appropriate separation of duties exists.  Green Treasury Management Practices are reviewed and updated regularly.  Green Up to date financial regulations and practices.  Green Processes in place ensure that all elements of the daily treasury management activity can be carried out remotely away from the office. |
| Cause/s Staffing Absences ICT Failures Poor data quality Event Annual Benefit statements are not sent to active and deferred members by 31st August. Impact Fines from the regulator Damage to reputation Increased complaints from Members Increased demand on resources to rectify the situation Creation of a backlog of other tasks due to diverted resource. | Current status: 6 Low (Unchanged) Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Operational Last review: 13 July 2021 Latest review details Risks and mitigating controls remain                                                                         | Green • Project management approach • Regular contact with employers to obtain data. • Monthly interfacing to reduce workload at year end • Statements to employers for 31/07 to allow time for distribution to staff prior to 31/08  Amber Following the completion of the historic data sign off exercise, employers will move to monthly interfacing which will reduce the number of queries at year-end. Target date for completion is 31st March 2022.                                                                               |

| PP 2 - Failure to provide basic information about the LGPS  Cause/s Inability to access basic LGPS information via the website due to IT issues or non publication. Starter Packs not being sent and/or received by members. General scheme literature not being made | Current status: 8 Low (Unchanged) Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Operational Last review: 13 July 2021 Latest review details Risks and mitigating controls remain appropriate. Risks reviewed by the | Green Reviews of documentation/letters Green Website regularly updated Green Links to Pension Funds investment information and LGPS included on website Completed A revised New Starter pack has been designed and is now provided to members Completed Our methods and content of communication will be reviewed to ensure that members and employers are provided with accurate and relevant information. |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Cause Lack of structure/process to identify new legislation as it is released.                                                                                                                                                                                        | Current status: 6 Low (Unchanged) Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Operational Last review: 13 July 2021 Latest review details Risks and mitigating controls remain                                    | Green LGA/External training Green Project work approach to implementation of legislative changes. Green In house training for all staff. • Use of Perspective and Bulletins Completed A Training and Technical team is now in place, following the Pension Review. The team has commenced delivering training across the teams.                                                                             |

| Risk details                                                                                                                                                                                                                                                                                                                                                                                                                                   | Status and Risk owner                                                                                                                                                                                                                                       | Mitigating controls                                                                                                                                                                                                                                                                                                                                             |
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| PP 4 - Failure of employing authority to provide timely and accurate member data  Cause Employing authorities not fulfilling their responsibilities.  Event Delays in the provision of pensions member data. Inaccuracies in the pension member data. Impact Incorrect benefit calculations.  Financial Loss due to compensation to members. Incorrect benefit payments Delays to payments  Additional work to request and correct information |                                                                                                                                                                                                                                                             | Green Pension Administration Strategy in place since April 2015 and was revised in 2020. Employer duties are clearly identified in the PAS. Ability to fine employers is provided for in PAS and LGPS regulations.  Green Employing authorities are contacted for outstanding information when it is identified that information is missing or contains errors. |
| Cause Pensions software provider withdrawing support for ESS Event Employers will no longer be able to access member records, run estimates or submit and receive information via ESS. Impact Increased workloads and reduced efficiency for PP which may result in delays in information being provided to employers, possible breaches and an increase in complaints.                                                                        | Current status: 12 Medium Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Operational Last review: 13 July 2021 Latest review details Risks and mitigating controls remain appropriate. Risks reviewed by the Devon Pension 13/07/2021 | Green Software provider is required to give 12 months' notice before any change to the contract  Amber Consideration is being given to a number of options. The development of an internal solution is being prioritised to ensure continued service delivery in the short term.                                                                                |

| Risk details                                                                                                                                                                                                                                                                                                                                                                   | Status and Risk owner                                                                                                                                                                                                                                               | Mitigating controls                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
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| PP 6 - Communication of Entitlements                                                                                                                                                                                                                                                                                                                                           | Inherent status: 12 Medium                                                                                                                                                                                                                                          | Green The Peninsula Pensions website is kept up to date                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Cause Insufficient communication and engagement with LGPS scheme members/employers. Event Employers and or Members are not made aware of their entitlements within LGPS resulting in Non-compliance with legislation and/or best practice. Impact Inability to determine policy Employees not joining the scheme. Inability to make effective decisions and/or deliver service | Current status: 9 Low (Unchanged) Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Operational Last review: 13 July 2021 Latest review details Risks and mitigating controls remain appropriate. Risks reviewed by the Devon Pension 13/07/2021 | Green Meetings between PP managers and Communications team on a regular basis, with a communications plan and strategy for the year ahead Green Meetings are held with the Funds Employing Authorities and on request for training Green Benefit illustrations are sent annually to contributing and deferred Fund members Green The contact list for employers is updated regularly. Green Annual forums are held for employers and Trade Unions Green The annual report and accounts are published on the Peninsula Pensions website  Amber The Peninsula Pensions Senior Management team are in the process of reviewing our communication strategy and requirements to take the service forward. |
| PP 7 - Non Payment of Pension Benefits                                                                                                                                                                                                                                                                                                                                         | Inherent status: 12 Medium Current status: 8 Low (Unchanged)                                                                                                                                                                                                        | Green The payroll system is set up to pay pensioners monthly.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Cause Systems Failures Lack of information from employers Poor internal processes Event Pension benefits are not paid. Impact Damage to Reputation. Financial loss arising from compensation claims.                                                                                                                                                                           | Risk owner: Daniel Harris Accountable officer: Martin Oram                                                                                                                                                                                                          | Green Disaster recovery plan in place with Heywoods which will restore data within 7 days in the event of system failure  Green The payroll manual has been revised and updated following the introduction of RTI (Real Time Information) and new administration systems.  Amber Fully updated Pensioner Payroll Manual is now in place. An online training resource is being developed.                                                                                                                                                                                                                                                                                                             |

| Risk details                                                                                                                                                                                                                                                           | Status and Risk owner                                                                                                                                                                                                                                                                      | Mitigating controls                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
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| Cause LGPS Information is not updated as circumstances change. Poor internal processes. Event Pension benefits continue to be paid to deceased pensioners. Impact Damage to Reputation. Financial loss arising from overpayments. Additional resource to recover funds | Inherent status: 8 Low Current status: 6 Low (Unchanged) Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Operational Last review: 13 July 2021 Latest review details Risks and mitigating controls remain appropriate. Risks reviewed by the Devon Pension 13/07/2021 | Green All pensioners are contacted annually.  Green Pension suspended if post is returned  Green Pensioners are incorporated into National Fraud Initiative  Green Further targeted checks are conducted with credit reference agencies as appropriate  Green Monthly mortality screening is undertaken and any positive matches are ceased immediately  Green Western Union overseas existence service undertaken bi annually  Green Tell us once service has been rolled out to LGPS. All relevant staff now have access and we are using fully utilising the service. |
| PP10 - Data and System Security  Cause Insecure pensions and administration data. Event Loss/disclosure of Sensitive Data/Information. Impact Financial costs from legal action. Fines from ICO.                                                                       | Current status: 6 Low (Unchanged) Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Operational Last review: 13 July 2021 Latest review details Risks and mitigating controls remain appropriate. Risks reviewed by the                                                 | Green Access and security controls exist and the system is tested regularly by Heywoods and PP.  Green The system is subject to regular checks by internal audit.  Green In-house GDPR training is delivered to all new and existing team members on an annual basis to ensure that staff are fully aware of requirements under the data protection legislation. In addition to this, all staff are required to complete DCC's GDPR e-learning assessment annually.                                                                                                      |

| Risk details                                                                                                                                                                                                                                                  | Status and Risk owner                                                                                                                                                                                                                                                                      | Mitigating controls                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
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| PP11 - Personal Member Data  Cause Error when printing/sorting/compiling data. Poor internal processes. Event Information issued to the wrong person/organisation. Impact Financial Costs from legal action. Fines from ICO.                                  | Inherent status: 9 Low Current status: 6 Low (Unchanged) Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Operational Last review: 13 July 2021 Latest review details Risks and mitigating controls remain appropriate. Risks reviewed by the Devon Pension 13/07/2021 | Green It is a mandatory requirement for all DCC employees to undertake Data Protection training and to adhere to DCC's data protection policy.  Green In-house GDPR training is delivered to all new and existing team members on an annual basis to ensure that staff are fully aware of requirements under the data protection legislation. In addition to this, all staff are required to complete DCC's GDPR e-learning assessment annually.  Completed Internal e-Learning training 'Sharing personal data' was also undertaken by whole office during March 2018 |
| Cause Departure or non-availability of staff who hold key knowledge. Event Breakdown in internal processes and service delivery. Impact Financial Loss due to costs of obtaining resource, or delays/inefficiencies in existing processes. Reputation Damage. | Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Strategic Last review: 13 July 2021 Latest review details Risks and mitigating controls remain                                                                                                                        | Green Knowledge of all tasks are shared by at least two team members and can in addition be covered by senior staff  Green Training requirements are set out in job descriptions.  Amber The Training and Technical are in the process of creating procedure notes for the team. These will help to ensure consistency across the teams and will assist with the training of new recruits.                                                                                                                                                                             |

| Risk details                                                                                                     | Status and Risk owner                                                                                                            | Mitigating controls                                                                                                                                                                                                             |
|------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| PP13 - Scheme Membership Data                                                                                    | Inherent status : 9 Low<br>Current status : 6 Low (Unchanged)                                                                    | Green Information and instructions are only accepted from authorised sources.                                                                                                                                                   |
| Cause Incorrect information from employers. Fraudulent provision of data. System errors Poor internal processes. | Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Operational Last review: 13 July 2021 Latest review details | Green Employers and scheme members are required to review and confirm membership records annually  Green Benefit calculations are checked by senior colleagues and are subject to independent authorisation                     |
| Event Unauthorised or invalid payments. Impact                                                                   | Risks and mitigating controls remain appropriate. Risks reviewed by the Devon Pension 13/07/2021                                 | Green All transactions comply with DCC financial regulations and are subject to independent authorisation                                                                                                                       |
| Financial loss<br>Reputational Damage                                                                            |                                                                                                                                  | Green All staff are covered by fidelity insurance up to £15 million                                                                                                                                                             |
|                                                                                                                  |                                                                                                                                  | Green Members approaching 75 are separately identified monthly                                                                                                                                                                  |
|                                                                                                                  |                                                                                                                                  | Green Data accuracy checks undertaken by the systems team including address / NINO checks                                                                                                                                       |
|                                                                                                                  |                                                                                                                                  | Completed Employer Self Service introduced.                                                                                                                                                                                     |
|                                                                                                                  |                                                                                                                                  | Amber Employers are currently in the process of undertaking a historic data sign off exercise. Once an employer has been signed off, they will move to monthly data submissions. Target date for completion is 31st March 2022. |

| Risk details                                                                       | Status and Risk owner                                      | Mitigating controls                                     |
|------------------------------------------------------------------------------------|------------------------------------------------------------|---------------------------------------------------------|
| PP14 - Compliance with Disclosure Regulations                                      |                                                            | Green Robust workflow management system in place.       |
|                                                                                    | Current status : 6 Low (Unchanged)                         | Green Payroll deadline procedures in place              |
| Cause                                                                              | Risk owner: Daniel Harris                                  | Green Item in Business Continuity/Disaster Recovery     |
| Requirement to issue information within a certain timescale after a request/event. | Accountable officer, Martin Oram                           | Plan                                                    |
| Event                                                                              | Last review: 13 July 2021                                  | Green Participate in National Fraud Initiative (NFI)    |
| Failure to comply with disclosure regulations and                                  | Latest review details                                      | Green Life Certificates exercise carried out /mortality |
| to process accurate pension benefit payments in a                                  | Risks and mitigating controls remain                       | checks                                                  |
| timely manner.                                                                     | appropriate. Risks reviewed by the                         | Amber Full review of performance within PP being        |
| Impact Complaints which take up time to receive                                    | D : 10/07/0001                                             | conducted to incorporate Employer performance and       |
| Complaints which take up time to resolve.  Additional Time spent chasing data      |                                                            | Admin strategies                                        |
| Regulator Fines                                                                    |                                                            |                                                         |
| Compensation costs for members                                                     |                                                            |                                                         |
| PP15 - Fraud, Corruption and Error                                                 |                                                            | Green Transactions are authorised by senior staff       |
|                                                                                    | Current status: 9 Low (Unchanged)                          | Green All staff are covered by fidelity insurance up to |
| Cause                                                                              | Risk owner: Daniel Harris Accountable officer: Martin Oram | £15 million                                             |
| Poorly designed or implemented management practices/processes.                     | Category: Operational                                      | Green Sufficient members in the team to cover absence   |
| Staff deliberately updating or providing fraudulent                                |                                                            | and leave                                               |
| data.                                                                              | Latest review details                                      | <mark>Green</mark> Heywoods Audit trace report          |
| Event                                                                              |                                                            | Green Appropriate separation of duties exists           |
| Fraud, corruption or error.                                                        | appropriate. Risks reviewed by the                         | Green Up to date regulations and practices              |
| Impact<br>Financial Loss                                                           | Devon Pension 13/07/2021                                   | Green Internal and external audit checks performed to   |
| Reputational Damage                                                                |                                                            | ensure that appropriate and effective controls are in   |
|                                                                                    |                                                            | place                                                   |

| Risk details                                       | Status and Risk owner                 | Mitigating controls                                      |
|----------------------------------------------------|---------------------------------------|----------------------------------------------------------|
| PP16 - Loss of Shared Service Partner              | Inherent status : 9 Low               | Green Constant assessment of Performance                 |
|                                                    | Current status: 9 Low (Unchanged)     | Green Quarterly Shared Service meetings with key Fund    |
| Cause                                              | Risk owner: Daniel Harris             | colleagues                                               |
| Shared service partner choosing to use a different |                                       | Green Regular meetings between Peninsula Pensions        |
| pensions administrator.                            | Category: Strategic                   | and Employers                                            |
| Event                                              | Last review: 15 July 2021             |                                                          |
| Peninsula pensions no longer operates on the       | Latest review details                 | Green Employer Newsletters                               |
| same scale.                                        |                                       | Amber Full review of performance within PP being         |
| Impact                                             |                                       | conducted to incorporate Employer performance and        |
| Reputational Damage. Loss of staff / redundancies. | Devon Pension 13/07/2021              | Admin strategies                                         |
|                                                    | Islanda a 15 Hisland                  |                                                          |
| PP17 - Pensions System Failure                     |                                       | Green The system is backed-up daily. System is hosted    |
| Cause                                              |                                       | by Heywoods                                              |
| Connection issues.                                 | (Unchanged) Risk owner: Daniel Harris | Green A full disaster recovery plan and Business         |
| Supplier fault                                     | Accountable officer: Martin Oram      | Continuity Plan is in place and tested/updated annually. |
| Cyber Attack.                                      | Category: Operational                 |                                                          |
| Event                                              | Last review: 13 July 2021             |                                                          |
| The hosted Altair pensions system fails.           | Latest review details                 |                                                          |
| Impact                                             | Risks and mitigating controls remain  |                                                          |
| Loss of sensitive data.                            | appropriate. Risks reviewed by the    |                                                          |
| Reputation risk.                                   | Devon Pension 13/07/2021              |                                                          |
| Financial loss arising from legal action           |                                       |                                                          |

| Risk details                                                                                                                                                                  | Status and Risk owner                                                                                                            | Mitigating controls                                                                                                                                                                                                                                                                                           |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| PP18 - Cyber Attack                                                                                                                                                           | Inherent status : 15 High<br>Current status : 10 Medium                                                                          | Green Ensure that the relevant people are suitably vetted and trained, that administrators and service                                                                                                                                                                                                        |
| Event Loss of system access. Theft of confidential/personal data. Impact Inability to make payments to members.                                                               | (Unchanged)                                                                                                                      | providers have measures in place to avoid security breaches  Green A full disaster recovery plan and Business  Continuity Plan is in place and tested/updated annually  Green Information from The Pensions Regulator: You  can assess how secure your scheme is and find out more                            |
| Cause Member Self Service access is compromised due to insecurity or lack of maintenance. Event Data is accessed and or obtained inappropriately. Impact Damage to reputation | Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Operational Last review: 13 July 2021 Latest review details | Green Information and Instructions are only accepted from authorised sources  Green It is a mandatory requirement for all DCC employees to undertake Data Protection training and to adhere to DCC's Data Protection Policy  Green Regular penetration testing  Green Secure website (annual license renewal) |